



Southern Alarm Systems Ltd

Your Fire Alarm Specialists

Special points of interest:

- We are a BAFE SP203 registered company. Find out more about BAFE... [Link](#)
- Our last Quality Audit from BSI was 1/10/2015
- Did you know we can remotely monitor your fire alarm systems for less than you might think.
- Our business has been operating since 1971.
- We also install and maintain Access Control systems, CCTV systems and Portable Fire Extinguishers.
- All vehicles are fitted with trackers, aiding us to direct the nearest engineer for daytime emergency calls.
- Our engineers carry valid photo ID along with a recent enhanced DBS number.
- We operate a 24/7, 365 day call out service.
- We have a registered waste carriers License to remove your waste materials.
- We are registered with the ICO inline with the Data protection act.

Welcome to our 1st Newsletter

Firstly, welcome to our first newsletter which is the start of a quarterly publication where we will be bringing you regular updated news with-in our company along with the launch of new products and changes in our industry. Our newsletter will also be available on our website.

Please visit www.sussex-fire-alarm-systems.co.uk



Local School Fire

The recent fire at Shinewater School in Eastbourne has highlighted how devastating a fire can be to people, property and the community, in this case it was only a building which was damaged!



We take for granted that the fire protection in these buildings work, relying on the service provider to have the knowledge and experience in maintaining an effective system. One way of ensuring your provider is competent is to use a UKAS accredited company for the routine service and maintenance of your systems. These companies are audited to certify they are working to the latest standards. If a fire can be detected at a very early stage it dramatically increases the chance of reducing damage to property and life. Bearing in mind the amount of electrical equipment which is left working continuously within the work-place and

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with 67% of fires occurring when work-place premises are vacant it may be worth considering having your Fire Alarm System monitored by an Alarm Receiving Centre (ARC). ***This enables a rapid response 24hours a day 365 days of the year with costs as little as 40p a day for single path monitoring.***

If you would like to receive a quotation for monitoring your fire alarm system, please contact our offices.





Launch of our Electronic documents

We made a statement 18 months ago that our environmental goal was to become a near paperless office!

We know this is a tall ask and virtually impossible but we can reduce approximately 80% of paper we use by introducing relatively small changes. As an example; we use printers that are capable of duplex printing and software which allows us to print multiple pages on a single sheet.

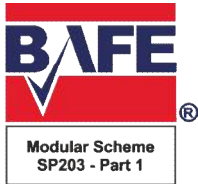
We have been extremely busy at Southern Alarm Systems in re-creating our service forms to be electronic and work seamlessly across any electronic device. Our engineers now receive this work via email and

input all data into selective fields in a clear true type font that can easily be read. Once completed the forms are sent back via email to the office where they are emailed to the customer in a small pdf format before being filed.

This has enabled us to have our filing system electronic which offers the convenience of these documents being searchable and retrieved in an instant. Our systems have also been updated to enhance our backup regime and disaster recovery policy to ensure we are able to maintain an effective and fluent system to the customer.

We hope this new service will have a positive impact on our customers, who will receive the service forms in a digital format as they can store or print these documents for the premises log book. However we would always encourage our customers to store them electronically in a folder. Our engineers will continue to sign the log book and will enter the service reference number and date allowing for the reports to be easily cross referenced.

If the customer ever requires a copy of any service sheets they have the assurance that we hold duplicates on our systems that can be emailed over promptly.



Only companies that have all four modules for Design, Installation, Commissioning & Hand-over along with Maintenance are allowed to display this BAFE logo. We are one of them!

New electronic Service forms

Southern Alarm Systems Ltd
 (So-al-ey), 25 Estate Road, Cradle Hill Industrial Estate
 Seaford, East Sussex, BN25 3JE
 Telephone: 01323 899634 email: office@sasps.co.uk Fax: 01323 895983 FS 839534
 Specialists in Design - Installation & Maintenance of: Fire Alarms, CCTV and Access Control Equipment

Fire Alarm Inspection & Servicing Certificate F131
 Batch Number: Report Number: 0001-151013-SV-IP

On/Off Site: 09:00 / 12:20 Customer Order No: P.O- 123456 Contract No/ Site Number: 0001

Customer: Property Services Address: 123 My Street My Town My County Postcode: BN25 3JE
 Site Name: Southern Alarm Systems Ltd Address: Unit 25 Estate Road Cradle Hill Industrial Estate Seaford, East Sussex Postcode: BN25 3JE

City of Zones/Loops: 8 Spare Zones/Loops: 3 Panel Make/Model: Kentec City of Panels: 1
 City of Sounder Circuits: 2 Spare Sounder Circuits: 0 Continuation Sheet: No

| Equipment Checked | Satisfactory Yes / No X | Not verified | N/A |
|---------------------------------|-------------------------|--------------|-----|
| Control panel general condition | ✓ | | |
| Visual condition of wiring | ✓ | | |
| Fire / fault indication check | ✓ | | |
| Fault buzzer | ✓ | | |
| Repeater panel(s) | ✓ | | |
| Manual call points | ✓ | | |
| Smoke detectors | ✓ | | |
| Heat detectors | ✓ | | |
| Sounders | ✓ | | |
| Alarm indicators | ✓ | | |
| Door release/lock | ✓ | | |
| Beacons/NA/DIVID | ✓ | | |
| Fire brigade link (ARC) | ✓ | | |
| E.I. above control panel | ✓ | | |
| Drawings / Zone chart present | ✓ | | |
| Manual call point signs present | ✓ | | |

Batteries: 1) 8.65ah 2) 8.30ah "Passed"

Emergency light test: Duration: ✓ Strike test: N/A

Last service visit: 20-Jul-2015
 Next service visit: Jan-2016

Quote required: Yes
 Database update required: No

Non conformity report attached: No

Comments Box:
 E.I. - twin spot appliance bay, 8w exit bh 1st floor far corridor, 8w exit corri adj female wc = faulty
 8w exit 1st floor corridor, 3x 8w bh kitchen area, 28w 2d female wc, 2x 28w 2d entrance lobby, 2fl inv corri by male changing = failed

1/ We being the competent person(s) responsible for the servicing of the system(s) described above certify that the work complies with the recommendations of Clause 45 of BS 5839-1:2013, except for the variations if any stated in this certificate.

Engineer: Ian Pryor
 Inspection Date: 13 October 2015
 Customer Signature: Mr J Sample
 Customer email: Office@sasps.co.uk

For a better quality view, please download the actual sample by clicking here!

BAFE SP203 Part 1
Southern Alarm Systems Ltd
 Tel: 01323 899634

CERTIFICATE of MAINTENANCE OF A FIRE DETECTION & FIRE ALARM SYSTEM

This Certificate is issued by the Firm named in Part 1 of the Schedule in respect of the Fire Detection & Fire Alarm System provided for the person(s) or organisation named in Part 2 of the Schedule at the premises identified in Part 3 of the Schedule, being a Fire Detection and Fire Alarm System of the type described in Part 4 of the Schedule.

| Part 1 | Issued by: |
|---|---|
| Southern Alarm Systems Ltd | Southern Alarm Systems Ltd |
| Customer: | Southern Alarm Systems Ltd |
| Address: | Unit 25 Estate Road Cradle Hill Industrial Estate Seaford, East Sussex |
| Code of Practice: | BS 5839-1:2013 recommendations |
| Rescue Service: | Fire Receiving Centre (ARC) |
| Fire Certificate exists: | 000000 |
| Access to room (no one on site) and no need to be given for access. MCP tested | |
| Work was completed: | 13 October 2015 |
| Date when the next maintenance is due: | Jan-2016 |
| Any other relevant comments: | E.I. - twin spot appliance bay, 8w exit bh 1st floor far corridor, 8w exit corri adj female wc = faulty 8w exit 1st floor corridor, 3x 8w bh kitchen area, 28w 2d female wc, 2x 28w 2d entrance lobby, 2fl inv corri by male changing = failed |
| We, being currently an SSAIB 'Certified Firm' in respect of Fire Detection & Fire Alarm Systems of the type(s) we have identified in Part 4 of the above Schedule, certify that the maintenance work identified in Part 5 of the above Schedule complies with the Standard or Code of Practice identified in Part 4 of the above Schedule and with all other requirements as currently laid down within the SP203:1 Certification Scheme in respect of such a system. | |
| Date of issue: | 13 October 2015 (DD/MM/YYYY) |
| Signed for and on behalf of the issuing Firm: | Ian Pryor Service Engineer |
| Name and address of SSAIB Third Party Certification Body: | Security Systems & Alarms Inspection Board, 7-11 Earsdon Road, West Monkseaton, Whitley Bay, Tyne & Wear, NE25 9SX |



Have your System Remotely Monitored!



Speed is crucial where fire is concerned!

Have you considered having your property remotely monitored 24/7? Many options are available to suit all types of property giving you the added security that if a fire starts and your system is remotely monitored the emergency services are despatched from the alarm receiving centre within seconds. This is particularly beneficial to properties that are not occupied 24 hours a day and is recommended for residential care premises as set out in the latest requirements BS5839-1-2013.

We install DualCom (other systems are available) and offer our monitoring system via an alarm receiving centre.

Please contact Darrell Pryor for available options and costs.

DualCom FIRE

When saving lives and property, every second counts...

With 67% of fires occurring when premises are vacant, DualCom FIRE provides the ability to get an alert to the relevant emergency service without delay, no matter if the building is occupied or not. The quick reliable despatch of an alarm and arrival of the emergency services is critical when a fire occurs.

In the event of a fire, the DualCom FIRE uses any available UK GPRS network and a PSTN line and/or IP path to transmit high speed signals into any Alarm Receiving Centre. Utilising multiple paths means there is a back-up path in the event of an accidental or deliberate fault on any path. The award winning DualCom WorldSIM® is supplied with every DualCom at no extra charge offering access to all mobile networks.

- Voltage range of 10 to 30 volts for an easy installation
- Multiple signalling paths, GPRS, PSTN and/or IP/TCIP (Internet, broadband or LAN connectivity)
- Use of radio path overcomes alarm vulnerability caused by fire-damaged cables
- Complies with EN50131 Grade 4 for maximum insurance approval for security applications
- Fixed tariff means unlimited signals with no hidden charges
- No need for dedicated telephone line, can share with existing telephone line or network

Access Control—Latest News

We have recently gained “Paxton Gold Installer status” and are rated within the top 20% of installers within their installer program.

Paxton Access are a leading manufacturer of intelligent access control systems and have a versatile range to suit most scenarios from a single door up to multiple sites with remote location.

Once installed Paxton equipment is simple and easy for the end user with lots of scope for expansion.

If you have any inquiries, please do not hesitate to contact our offices.

Welcome Stuart!

Our newest staff member to join our Team



Well done for passing unit 1 & Unit 5 covering BS5839 Fire Alarms last month!





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East Sussex
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E-mail: news@soalsy.co.uk



Southern Alarm Systems is not a “Here Today, Gone Tomorrow” company, we have been operating since 1971. We value our customers and are dedicated to continually re-investing in the level of service we provide.

We are often faced with the ‘one-man band company’ that claim to be the best & cheapest around, we don’t claim to undercut or offer the cheapest price as this can lead to the use of miss-selling, inferior products or cutting corners on the service, something we are not prepared to do!

It is very easy to make a decision based on cost, when you may not be aware of the legislative requirements, if you have any questions or queries please contact our office.

We just keep it simple and offer a quality service for a fair price!

You have the assurance that none of our engineers operate on a commission based sales or have targets to meet unlike many of our competitors!

Buyer **BEWARE** Your Peace of mind

With budgets being cut and companies across all sectors reviewing their service expenditures there is an overall tendency to sway towards the cheapest price if you believe you are being offered the same level of service. We have recently seen an increase with companies approaching our customers claiming to offer savings with the routine servicing on fire alarms and fire extinguishers, the old adage “you get what you pay for” is a very good phrase in these circumstances!

Southern Alarm Systems is **fully accredited** to BAFE SP203 for Fire Alarms across all four modules and has been since 2011. *What does this actually mean?* Any customer of Southern Alarm Systems has the assurance they have chosen a ‘**competent**’ company to carry out fire safety work; it is the reference to being ‘**competent**’ which is called for within the British Standards and the Chief Fire Officers Association (CFOA) documentations and to demonstrate ‘**competency**’ the company is required to have an approved UKAS third party accreditation (like BAFE) or equivalent which is strictly audited by several bodies to ensure work is in compliance to the latest standards. Training alone is not enough to satisfy competency; it is the auditing process to ensure the company has the policies, procedures and standards in place to meet the guidelines and best code of practice in the industry that demonstrates competency! This process is very time consuming and costly but ensures our customers receive the quality service they deserve.

You would expect, given the level of devastation a fire can bring that it would be a mandatory requirement, unfortunately you would be wrong! Anyone can offer their services as a fire protection company which is why we have seen a rise with one-man bands and small companies offering their services. **Ultimately in law it is down to the owner or occupier of premises to ensure whoever they instruct is competent.** This was brought in with the RRFSO which came in to force in October 2006.

If it became a mandatory requirement to have third party accreditation in place to service fire alarms, you would see overnight the majority of these companies disappear or increasing their cost? These companies run a very high risk, often not aware that they will have to demonstrate ‘**competency**’ where an incident or accident has occurred and supply evidence of this to the insurance company or the HSE. Where the courts have proved negligence and lack of competency, custodial sentences have been applied!

In short any company or individual which is not accredited to a recognised (UKAS) third party approved scheme or equivalent within the fire industry is simply not able to offer the same level of service as Southern Alarm Systems Ltd.

Southern Alarms are fully accredited, many of our competitors are not!
Be Safe - Be aware.

All our certificates can be downloaded or viewed from our website. [Click here to go to our accreditations](#)

